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City of Cleveland Provides General Updates on Coronavirus (COVID-19) Protocols -Update #15

CLEVELAND – In accordance with Mayor Frank G. Jackson’s Proclamation of Civil Emergency, the City of Cleveland continues to take numerous precautions across multiple departments and divisions amid increasing cases of coronavirus (COVID-19). [Click here to view the mayor’s declaration](#). As a reminder, the State of Ohio’s stay-at-home order will remain in effect until 11:59 p.m. on April 6, 2020. [It is important to read the order in entirety.](#)

“The governor’s directive is a critical health safety request to protect those who are most vulnerable to coronavirus and we fully expect Clevelanders will adhere to it,” said Mayor Frank G. Jackson. “No one is immune to this virus, keep your social distance and stay home.”

[View a special video message from Mayor Jackson.](#)

During this time, essential services such as Police, Fire, EMS, waste collection and Utilities are fully operational. There are still limited hours for the public to access some City buildings like City Hall for [limited services](#) and we have moved to an essential workforce until further notice.

Six New Cases of COVID-19 in Cleveland – NEW CASE NUMBERS JUST RECIEVED

The Cleveland Department of Public Health (CDPH) today has been notified of six more confirmed test results for coronavirus (COVID-19) in residents of the city. This brings the

total to 42 confirmed cases. The new cases include males and females, whose ages range from 40's to 60's. CDPH is working to identify any close contacts of these residents who would require testing or monitoring for symptoms of COVID-19.

In order to protect the individuals' privacy, the Cleveland Department of Public Health will not be releasing any additional demographic information related to this new case.

As of today, there have been more than 50,000 confirmed cases and 600 deaths related to COVID-19 in the United States.

Construction on Ground Transportation Center at Cleveland Hopkins International Airport Begins April 1

Starting April 1st, 2020 construction will begin on the new Ground Transportation Center (GTC) at Cleveland Hopkins International Airport (CLE). The renovated GTC will be located at the north end of baggage claim where the shuttles and limos have been picking up and dropping off passengers for the past year. During construction, this operation will be moved to the previous location adjacent to the Smart Parking Garage to ensure safety during the project. [View release here.](#) View renderings [here](#) and [here](#).

Cleveland Department of Public Safety

- **Stay at Home Order**

The Cleveland Division of Police has issued a Divisional Notice to all sworn officers regarding the Stay at Home order issued by the Ohio Department of Public Health.

- Individuals are instructed to stay at home or at their place of residence. Exceptions include victims of domestic violence, the homeless and arrested/incarcerated people.
- Leaving home for essential activities is permitted
 - Health and safety (emergency services, health care visits, obtaining medical supplies or medications)
 - Necessary supplies (food, groceries, sanitation products, work products)
 - Outdoor activity is permitted as long as complying with social distancing requirements (walking, hiking, biking, etc.)
 - Travel to work (essential employees) or to care for others.

- **Disinfection of Safety Vehicles**

- As is normal practice for the Division the crews are continuing to clean and disinfect after all patient interactions. In addition to routine cleaning, the Division is rotating ambulances through for deep cleaning at EMS Headquarters during the week.
- Cleveland Police and Fire vehicles are disinfected at the end of each shift.

City Hall Roof Repairs

During this time, the City of Cleveland will be conducting roof repairs to City Hall. This work includes partial roof membrane and roof drains replacement, as well as repairs to areas of the copper roof and various cornice locations. Repairs begin March 30. [View the release here.](#)

Recreation Centers

The City of Cleveland is making repairs to and/or will begin construction on several recreation centers. View information about [EJ Kovacic](#), [Frederick Douglas](#) and [Stella Walsh](#) here.

April Bulk Pick-Up Suspended

All bulk pick-up for the month of April is suspended until further notice. This also means no *special* bulk pick-ups. The City will provide notice when the service resumes.

Department of Public Utilities

As a reminder, the drinking water is safe. While business is operating as normal, the Public Utilities Building is closed to the public. Cleveland Water customers can make payments and manage their account at myclevelandwater.com, by calling (216) 664-3130. Questions can be submitted via the inquiry form at clevelandwater.com/ask-a-question. CPP customers can make payments and manage their account at cpp.org. Inquiries and questions can be submitted via www.cpp.org/Contact

Cleveland Water and CPP customers may also use the dropbox located at 1201 Lakeside. Please include name and account number along with payment. Multiple accounts must be on separate checks.

To date:

- CPP has reconnected 58 total customers
- CWD has reconnected 482 total customers

State Guidelines

- View and download the [Director's Order](#) and [FAQ sheet](#) from the governor's office with additional information on the stay-at-home order. **It is important to read the order in entirety.**
- [The State of Ohio has released guidance for essential businesses during this time. Click here to view the information.](#)

Code Red

Sign up for CodeRED alerts to receive calls and emails from the administration with important info regarding Coronavirus.

- To sign up online, visit <https://bit.ly/CLECodeRED>

- Get mobile alerts by downloading the CodeRED app via the Apple or Google Play stores
- Seniors who need assistance signing up are welcome to call the Department of Aging at 216-664-4383 for periodic phone call messaging

Previous COVID-19 Updates from the City of Cleveland

- [Update #1](#) – March 6, 2020
- [Update #2](#) – March 11, 2020
- [Update #3](#) – March 12, 2020
- [Update #4](#) – March 13, 2020
- [Update #5](#) – March 14, 2020
- [Update #6](#) – March 15, 2020
- [Update #7](#) – March 16, 2020
- [Update # 8](#) – March 17, 2020
- [Update # 9](#) – March 18, 2020
- [Update#10](#) – March 19, 2020
- [Update #11](#) – March 20, 2020
- [Update # 12](#) – March 21, 2020
- [Update #13](#) – March 22, 2020
- [Update #14](#) – March 23, 2020

For more information about COVID-19, visit the following links:

- www.cdc.gov/coronavirus
- <https://coronavirus.ohio.gov/wps/portal/gov/covid-19/>
- <http://www.clevelandhealth.org/>

About the City of Cleveland

The City of Cleveland is committed to improving the quality of life for its residents by strengthening neighborhoods, delivering superior services, embracing diversity and making Cleveland a desirable, safe city in which to live, work, play, and do business. For more information on the City of Cleveland, visit online at www.clevelandohio.gov. Twitter at @cityofcleveland or Facebook at www.facebook.com/cityofcleveland.

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